

Notification of the coronavirus (COVID-19) measures at the Osaka Shochikuza Theatre

Thank you for supporting the Osaka Shochikuza Theatre and our theatre productions.

We will provide a safe environment inside our theatres by taking the precautionary measures below, and ask all visitors' understanding and cooperation.

Requests for Customer Cooperation

- ◉We ask all customers to wear a mask inside the theatre. Please refrain from wearing mouth shield or face shield only. Admission to the theatre may be denied to those who do not have one due to the potential risk for other customers.
- ◉Customers who are not feeling well (symptoms such as a cough, sore throat, fever, physical weariness etc.) are asked not to enter the theatre. If you are concerned about your health, please take your temperature before visiting.
- ◉Please refrain from talking as much as possible during performances and in the lobby.
- ◉Please refrain from eating inside the theatre. Minimal hydration is permitted.
- ◉Please refrain from giving gifts and letters, paying visits to cast members and from waiting outside for their arrivals and exits from the theatre during performances.
- ◉Shouts by members of the audience (Ō-mukō) will be prohibited.
- ◉If a customer is suspected of being infected, that customer's personal information (name and address) may be submitted to public institutions such as the Health Department. Therefore, we ask that the ticket purchaser visit the theatre in person. For customers who have not purchased their own tickets, the personal information of the actual visitor may be submitted.
- ◉When entering the theatre, we ask that each customer tears off the ticket stub by themselves. Please leave the stub in the stub box provided.
- ◉To prevent overcrowding, we may ask customers to keep their distance from one another while entering and exiting the theatre.

Measures at our Theatre

- ◉Thermography will be installed at the entrance to scan the body temperature of our customers. Customers who are detected to have a high body temperature with a fever of 37.5°C or higher will be asked not to enter the theatre.
- ◉Hand sanitizers will be installed in theatre lobbies and restrooms, as well as surfaces that are frequently touched by customers in the theatre.
- ◉The auditorium will limit its capacity and sell areas without leaving space seats, and areas with two-seat blocks, with every third seat vacant.
- ◉We will put non-circulating ventilation into effect, so that the air conditioning of the auditorium will take in only fresh air and the exhaust will be taken outside of the theatre. Doors will be opened as much as possible during intermissions to increase ventilation.
- ◉All theatre staff will take their temperature every morning and wear a mask, face shields, etc., to prevent any infection spreading to customers.
- ◉We will temporarily suspend all lending of blankets and opera glasses.
- ◉To avoid overcrowding, theatre staffs will guide your leavings in turns.
- ◉We recommend that customers register with the 'Osaka COVID-19 Tracing System'. If anyone who visited the Osaka Shochikuza Theatre is tested positive, an email will be sent to customers who were present on the same day as the infected person.

Additions and changes will be made to the theatre countermeasures if new announcements are made by the government, relevant government agencies and local governments. Thank you for your understanding and cooperation.