

Notification of the coronavirus (COVID-19) measures at the Osaka Shochikuza Theatre

Thank you for supporting the Osaka Shochikuza Theatre and our theatre productions.

We will provide a safe environment inside our theatres by taking the precautionary measures below, and ask all visitors' understanding and cooperation.

Requests for Customer Cooperation

🕒 **We ask all customers to wear a mask over their noses inside the theatre.**

Please refrain from wearing mouth shields or face shields only. Admission to the theatre may be denied to those who do not have one due to the potential risk for other customers. Customers who have difficulty wearing masks for special reasons, such as illness, please contact the theatre before ticket purchase.

🕒 **Customers who are not feeling well are asked not to enter the theatre.**

If you are concerned about your health (cough, sore throat, fever, physical weariness etc), please refrain from visiting.

🕒 **Customers with tickets for consecutive parts are asked to leave the theatre once the previous part has ended so that the theatre can be cleaned and sanitized.**

🕒 **Please refrain from talking as much as possible during performances and in the lobby.**

🕒 **Please refrain from eating inside the theatre. Minimal hydration is permitted.**

🕒 **Please refrain from giving gifts and letters, paying visits to cast members and from waiting outside for their arrivals and exits from the theatre during performances. Shouts by members of the audience (Ō-mukō) will be prohibited.**

🕒 If a customer is suspected of being infected, that customer's personal information (name and address) may be submitted to public institutions such as the Health Department. Therefore, we ask that the ticket purchaser visit the theatre in person. For customers who have not purchased their own tickets, the personal information of the actual visitor may be submitted.

🕒 When entering the theatre, we ask that each customer tears off the ticket stub by themselves. Please leave the stub in the stub box provided.

When entering the theatre, members of the theatre staff will confirm if customers are wearing a mask, and ask for your cooperation in hand sanitizing and temperature scanning.

Measures at our Theatre

🕒 **Thermography will be installed at the entrance to scan the body temperature of our customers.**

Customers who are detected to have a high body temperature with a fever of 37.5°C or higher will be asked not to enter the theatre.

🕒 **Hand sanitizers will be installed in each place at the theatre.**

(Lobbies, restrooms, as well as surfaces that are frequently touched by customers in the theatre)

🕒 **Ventilation and Humidity is properly maintained inside the auditorium.**

Ventilation is increased more than usual, so we recommend that customers wear clothes that are easy to put on and take off for temperature control.

🕒 **Social distancing is maintained.**

🕒 **Theatre staff health management is being enforced.**

All members of the theatre staff will take their temperature every morning and wear a mask, hand gloves, face shields, etc., to prevent any infection spreading to customers.

🕒 **Following the government and the local government's event requirements, seats will be sold fully without vacant seats.**

🕒 We will temporarily suspend all lending of blankets and opera glasses.

🕒 To avoid overcrowding, theatre staffs will guide your leavings in turns.

Additions and changes will be made to the theatre countermeasures if new announcements are made by the government, relevant government agencies and local governments. Thank you for your understanding and cooperation.