

Notification of the coronavirus (COVID-19) measures at the Heisei Nakamura Theatre

Thank you for supporting the Heisei Nakamura Theatre and our theatre productions.

We will provide a safe environment inside our theatres by taking the precautionary measures below, and ask all visitors' understanding and cooperation.

Requests for Customer Cooperation

Customers who are not feeling well (symptoms such as a cough, sore throat, fever, physical weariness etc.) are asked not to enter the theatre. If you are concerned about your health, please take your temperature before visiting.

● We ask all customers to wear a mask inside the theatre. Please refrain from wearing mouth shield or face shield only. Admission to the theatre may be denied to those who do not have one due to the potential risk for other customers.

● When visiting the theatre, we kindly ask for your cooperation in using the hand sanitizers available near the theatre entrance.

● To prevent overcrowding, we may ask customers to keep their distance from one another while entering and exiting the theatre.

● Please refrain from eating inside and around the theatre.

*No bringing in alcohols.

● Please refrain from talking as much as possible during performances and in the lobby.

● Please refrain from giving gifts and letters, paying visits to cast members and from waiting outside for their arrivals and exits from the theatre during performances.

● If a customer is suspected of being infected, that customer's personal information (name and address) may be submitted to public institutions such as the Health Department.

Therefore, we ask that the ticket purchaser visit the theatre in person. For customers who have not purchased their own tickets, the personal information of the actual visitor may be submitted.

● Please note that tickets will not be refunded unless the performance is cancelled or the organizer decides it is unavoidable.

Measures at our Theatre

● Seats will be sold fully without vacant seats. One section of auditorium will not be sold.

● Thermography will be installed at the entrance to scan the body temperature of our customers. Customers who are detected to have a high body temperature with a fever of 37.5°C or higher will be asked not to enter the theatre.

*Admission may be denied to customers who refuse to cooperate with the temperature measurement, or to those with symptoms such as a cough, sneezing and nasal mucus, smell and taste disorders, physical weariness, etc.

● Hand sanitizers will be installed in theatre.

● We will sterilize the surfaces touched by customers in the theatre frequently. All audience seats will be sterilized every day.

● Doors will be opened as much as possible during intermissions to increase ventilation. As a result, the effects of the air conditioning may be affected. We recommend that customers wear clothes that are easy to put on and take off for temperature control.

● We will temporarily suspend all lending of blanket.

● All theatre staff will take their temperature every morning and wear a mask to prevent any infection spreading to customers.

Additions and changes will be made to the theatre countermeasures if new announcements are made by the government, relevant government agencies and local governments. Thank you for your understanding and cooperation.